

Wheatland County

Request for Decision

Regular Council Meeting

April 21, 2020

Report prepared by: Brian Henderson



Request for Relief on Utility Payments

Recommendation from Administration

That Council do not provide payment relief for utility account 2195.03.

Chief Administrative Officer's Comments

N/A

Report

A request for utility payment relief was sent in via email on Thursday, April 9th regarding a large utility bill caused by the property owner's previous tenants. Please see the attached document for the request.

Relevant Policies, Practices, and Legislation

General Policy Section 3.17.6:

"Fees, charges and payments: a) Upon determination that fees, charges or payments are subject to refund: Authorization: That the Chief Administrative Officer be authorized to refund fees, charges, or payments less than \$1,000.00 and that a summary of those refunds which are greater than \$250.00 be presented to Council."

Alignment with the Strategic Plan

N/A

Response Options

Option 1: THAT Council accepts/approves the recommendation as proposed.

Option 2: THAT Council does not accept/approve the recommendation as proposed.

Option 3: THAT Council accepts/approves an alternate recommendation of Council's choosing.

Implications of Recommendation

General

N/A

Organizational

N/A

Financial

If financial relief is provided, utility account holder would be subsidized by other revenue sources of Wheatland County.

Environmental, Staff, and Public Safety

N/A

Follow-up Action / Communications

Administration will communicate Council's decision with the owner of utility account 2195.03.