

## Park Enterprises - Safety Codes Service Delivery update

# **The Partnership**

Park Enterprises Ltd. has been partnered with Wheatland County since March 1, 2019 for a 3 year term. (March 1, 2019 - February 28, 2022)

In this time we have worked with the County to review and issue building and private sewage permits and to assist with the issuance of plumbing, gas and electrical permits when support is needed for vacation coverage.

Park Enterprises cares for compliance monitoring of all issued permits, following up with all issued permits to ensure work has started, assess timeframes for project completion or when they may be ready for the next required inspection stage. All inspections are arranged, scheduled and mapped through the office of Park Enterprises.

Wheatland County updated their Quality Management Plan (QMP) in October 2019. This change resulted in increased number of inspections and timeframes that are more realistic for the average project completion. One unique item that was included in the QMP update was the addition of an initial site inspection for onsite private sewage systems.

#### **COVID-19 and Precautions**

The service delivery of permits and inspections surrounding COVID-19 has continued to adjust throughout the course of the year.

<u>Office staff:</u> In the office, every employee or customer is to sanitize upon entry. Plexi glass separates reception from customers and other employees are separated by plexiglass. All desks and high contact surfaces are sanitized twice daily, and the reception area is sanitized after any customer or delivery. All staff and management complete a daily health check.

<u>Safety Codes Officers:</u> Currently, no Safety Codes Officers are working out of the office, they are all working remotely. If they need to pick up or deliver anything from our office, their visits are kept to less than 15 minutes and they keep 6' physical distance where possible and wear a mask. All SCOs are required to now wear a mask on site, which is disposed of after each site visit. They sanitize before each inspection and after and are also provided with disposable gloves if they prefer, which are also disposed of after each site inspection. A COVID screening check is added to our online inspection request and all customers undergo a COVID screening when arrangements for inspection are being made.



#### **The Team**

Our team consists of 3 management, 10 office staff and 9 Safety Codes Officers.

The office staff assist with directing calls, answering inquiries, providing front line education to clients, process inspection reports, follow up to ensure all projects have required permits, issue permits, follow up on open permits, schedule inspections and more. Our safety codes officers provide inspections in the building, electrical, plumbing, gas and private sewage disciplines.

Our team works hard to live by our established values of Honesty & Integrity, Collaboration, Innovation, Trust and Loyalty. You can read more about our team by visiting our website, <a href="https://www.parkinspections.com">www.parkinspections.com</a>

We have been providing safety codes services since 1995. Have 25 contracts for the exclusive delivery of safety codes services with accredited Municipalities, including Wheatland County. We have had the privilege to maintain all of our municipal partnerships and work together to continue creating new processes to continually improve the safety codes system.

You can find a list of our contracted Municipalities below.

- Black Diamond, Town of
- Bow Island, Town of
- Brooks, City of
- Cardston County
- Cardston, Town of
- Coalhurst, Town of
- Crowsnest Pass, Municipality of

- Fort Macleod, Town of
- Lethbridge County
- Lomond, Village of
- Magrath, Town of
- Milk River, Town of
- Newell, County of
- Nobleford, Town of
- Pincher Creek, Town of
- Raymond, Town of

- Redcliff, Town of
- Stavely, Town of
- Stirling, Village of
- Strathmore, Town of
- Three Hills, Town of
- Turner Valley, Town of
- Vauxhall, Town of
- Vulcan, County of
- Wheatland County

# 2020 - What have we accomplished?

- Postponed due to COVID Wheatland County Contractor Round Table
- Postponed due to COVID Municipal Round Table Workshop
- Initiated and sent out first Contractor Newsletter
- Completed 3rd year of Quarterly Municipal Newsletter
- Initiated Monthly Contractor Reports

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• Adjusted / implemented Development Permit follow up and Permits Required Follow Up

### **Industry Changes for 2021**

- New sub councils for Private Sewage and Electrical Utility at the Safety Codes Council
- New Private Sewage Standard of Practice to be released
- New Plumbing Code to take effect February 2021

Questions, Feedback, Idea or Concerns?

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