

## Wheatland County

This report highlights services provided annually by Marigold Library System that are of value to residents living in Counties, Improvement Districts, Special Areas and M.D.'s.  
Wheatland County residents benefit directly through the pooling of revenues.

### Levy Payments

Based on 2018 Municipal Affairs population of 8,788 and Schedule C of the Marigold Agreement for 2019

MUNICIPALITY	per capita levy	population	contribution
	\$10.50	8,788	\$92,274.00

Note: Marigold provides a wide range of resources and services to directly support public libraries and residents. Our target audience for these services is the entire service population located in 44 member municipalities within Marigold borders. Revenue from municipal levies and provincial grants is pooled to ensure that all residents have access to state-of-the-art public library services that complement the aspirations and needs of each community.

Because our accounting system is primarily set up to record purchases such as books and IT equipment for member libraries, the Value of Your Investment reports for municipalities with libraries are more clearly defined. For municipalities without libraries, we have chosen to list the wide scope of services that are available to residents directly from Marigold and through the most conveniently located libraries. Copies of the Value of Your Investment reports to demonstrate value for libraries located in or near your municipality are attached for your information.

### Advantages of Public Library Service

Wheatland County residents have full borrowing privileges at any library in Marigold and over 180 libraries across Alberta through Marigold's membership in TRAC (The Regional Automation Consortium). Municipal membership in Marigold Library System allows residents to use any public library in Marigold and beyond, and for drop-off of borrowed materials at any Marigold Library.

With Alberta Wide Borrowing (ME Libraries), Marigold cardholders can register their card online to have access to over 19 million items from over 140 additional public libraries across the province at libraries beyond TRAC. As well, cardholders also have access to materials at over 110 TAL (The Alberta Library) member libraries, including university, college and special libraries.

Marigold Libraries located near Wheatland County

- Carseland Community Library
- Gleichen & District Library
- Hussar Library Board - Remote Locker
- Rockyford Municipal Library
- Standard Municipal Library
- Strathmore Municipal Library

Marigold provides professional quality communications support and publications, displays and marketing software to promote library resources, events and services available in your community, such as the Discover the Power of your Library Card brochure (as requested by municipalities for distribution to residents).

## **Collections and Resources**

Cardholders can access their library accounts through the TRACpac online catalogue to place holds on library material for pickup at the closest library or to download digital content. Through TRACpac, patrons have access to over 3.2 million items, including:

- Books -- Books including large print and world languages
- Audiovisual -- CDs, DVDs, Blu-ray and Audiobooks
- eBooks/eAudio -- OverDrive, Cloud Library, Hoopla and more
- eMusic -- Freegal Music has 40,000 music labels with over 15 million songs
- Online Databases -- Lynda.com, Solaro, Ancestry Library Edition, Language Learning Software and more
- Digital Magazines -- Flipster and RBDigital offer current, full-colour, popular titles

## **Library to You (L2U)**

The Library to You service is designed for residents who are unable to access a public library. L2U service provides books and audiovisual materials by mail and remote access to library materials such as downloadable eBooks, music and digital subscriptions. Marigold pays for postage to/from the patron's home mailing destination.

## **Book Deposits**

Book Deposits are located in small communities across the Marigold region. Marigold headquarters staff provides ongoing support and communication with local volunteers to maintain these collections. These communities receive a monthly deposit of new popular material and the collection is replenished annually. In addition, Marigold staff provides deposit service and promotes library awareness at community events. Residents borrow materials based on an honour system.

- Rosebud Book Deposit is located in the Rosebud Museum

## **Training**

Marigold provides training to Member Library staff and patron presentations to the public are available on topics including eBooks for mobile and eReader devices, eNewspapers & eMagazines, eResources and Library Apps.

Training is also offered to teachers and students on how to use eResources including Solaro, a resource for students in grades 3-12.

Training and resources are available for Marigold Board Members including board development, management and HR topics.

## **Administration**

Marigold Board provides governance and direction to the Marigold Library System and acts as the Governing Board for municipalities without library boards. Staffing, facility and resources are in place to support member libraries; human resources & financial management; training & professional development; Marigold headquarters building occupancy costs; and memberships to professional organizations. Marigold purchases insurance for the collections of material housed at member libraries.

## Services and Support

Marigold provides IT infrastructure and network support to all member libraries including HelpDesk support, videoconference bridging and support, troubleshooting, installations, upgrades and maintenance. Network support includes SuperNet/Internet connectivity, email, file sharing and centralized backup.

Wireless software, software licensing and a toll-free telephone system are provided. Polaris library software enables customer service through access to patron accounts, reports, ordering, circulation of library materials and the online catalogue.

Residents can access high speed Internet and secure wireless at member library locations.

Instruction to L2U patrons through telephone and email to download eBooks, eAudio and other digital resources.

Marigold's TRAC partnership with three other library systems enables cost-sharing to provide the online library catalogue with over 3.2 million items for patrons to access including physical and digital content.

Marigold provides weekly van delivery to member libraries so patrons can pick up holds at the closest or most convenient Marigold library. Marigold also pays for interlibrary loan costs if patrons choose to borrow items from institutions outside Alberta.

## Programs and Videoconferencing

Marigold provides access to several programs including the TD Summer Reading Club, Minecraft, coding and activities for tweens and teens including an online summer program developed by Marigold staff. In 2019, 116 summer programs were delivered to 1,210 participants in the Marigold Community.

Videoconferencing equipment is available at most member libraries. Virtual meeting rooms are cost-effective for local businesses, municipalities, distant education students and others in the community.

Marigold organizes and pays for public programming offered at member libraries including Beekeeping 101, Homeschooling 101 (also Unschooling 101) and family programming.

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# Marigold Libraries are Thriving. In 2019:

**2,079** People/families from Wheatland County have library cards registered at  
Marigold Member Libraries or as L2U patrons

*Your Marigold Trustee...*

Attended **4** of **4** Marigold Board meetings



*Across Marigold...*

**111,268** people/families have a library card

**242,592** eBooks borrowed

**2,179,828** items loaned to Marigold cardholders

**10,202** programs with 146,913 participants

**1,094,688** items loaned and borrowed between libraries

**3.2+ million** items available in TRACpac online catalogue

**13+ million** visits to the online library catalogue

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See the 2019 Value of Your Investment Report(s).