

STARS[®]



Wheatland
County

ALLY IMPACT REPORT

TO LIFT ONE TAKES
THE HANDS OF MANY





**THIS YEAR YOU HELPED
STARS FLY 2,878 MISSIONS
ACROSS WESTERN CANADA.
THANK YOU FOR ALLOWING
US TO CONTINUE FIGHTING
FOR THE LIVES OF PEOPLE
WHO WORK, PLAY AND
TRAVEL ACROSS THE
PRAIRIES.**

WE

STEPHANIE'S CAR WAS CRUSHED BY A SEMI-TRAILER WHILE DRIVING TO WORK FROM HER HOME IN A REMOTE HAMLET. AS SHE LAY TRAPPED AND UNCONSCIOUS, STARS PARAMEDIC DUANE KUGELSTADT SAT WITH HER ON ONE OF THE COLDEST DAYS OF WINTER. ONCE FREED FROM THE WRECKAGE, STARS FLEW STEPHANIE TO THE CLOSEST TRAUMA CENTRE AND OUR MEDICAL CREW CARED FOR HER ALONG THE WAY. DESPITE CATASTROPHIC INJURIES, STEPHANIE IS GRATEFUL AND ENCOURAGES EVERYONE SHE MEETS TO SUPPORT STARS.

FOR DUANE, TREATING STEPHANIE WAS A PRIVILEGE. "WE GO TO A LOT OF TRAGIC, LIFE-CHANGING CALLS AND STEPHANIE'S IS ONE I WILL ALWAYS REMEMBER. IT WAS TOUGH TO KEEP IT TOGETHER, BUT SEEING HER SO HAPPY AND FULL OF LIFE TODAY IS WHY I DO THIS JOB."

A woman with blonde, curly hair is sitting in a wheelchair, smiling warmly at the camera. She is wearing a dark blue cardigan over a grey top and a dark, textured scarf. The background is a blurred red helicopter. In the bottom left corner, there is a small orange and white cup.

ARE



ALL STARS®

Excellence. Innovation. Safety.



Support from Wheatland County is critical to making these happen. In 2019 you generously contributed \$17,576 in support of STARS flight operations from the Calgary base that serves the southern central region of Alberta.

Thank you. Because of you, we are able to provide highly skilled and talented crews, purchase the most up to date medical tools and technology, and treat patients with the care, precision and timeliness that ensures their best chance of survival.

In 2019 STARS flew a total of 1,434 missions from our three Alberta bases, and trained 1,106 medical personnel across the province. The STARS Emergency Link Centre responded to 22,697 emergency requests during the same period (an average of 63 per day). These calls covered a wide spectrum of events, from scene calls to inter-facility transfers, patients in rural hospitals, industry emergency requests, search and rescue missions, charter helicopter coordination, on-line medical control for ground EMS, etc.



Wheatland County

2019 Mission Statistics

WHEATLAND COUNTY @ December 31, 2019	2014	2015	2016	2017	2018	2019	TOTAL
Near Bassano scene						1	1
Near Carseland scene	1	1	1	4		1	8
Near Cheadle scene						3	3
Near Drumheller scene		1					1
Near Gleichen scene & search & rescue		3	5	7	3	2	20
Near Hussar scene					1	2	3
Near Langdon scene						1	1
Near Rockyford scene		1					1
Near Standard scene	3			1		2	6
Near Strathmore scene	5	7	7	8	4	3	34
Strathmore Hospital Inter-facility transfers	8	10	14	8	9	11	60
TOTAL	17	23	27	28	17	26	138

Last year, because of your support, STARS was able to carry out 11 inter-facility transfers from the Strathmore Hospital, and 15 additional search and rescue, and scene missions within Wheatland County. Thank you for helping to support the residents of Wheatland County in the communities and areas where they live, work and play.

Thank you for your steadfast commitment to STARS since 1991. Your commitment helps STARS maintain the highest level of critical care for your rural residents and ensures that health and safety is of the utmost priority.

WE ALL THANK YOU



"I am here today because you support STARS."

- STARS VIP, Larissa Helbig

"Thank you. My family and I feel better knowing STARS is in our community."

- STARS VIP, Caiden Hendry



"To know that total strangers kept me alive inside a helicopter because donors made it possible is overwhelming."

- STARS VIP, Hank Postma

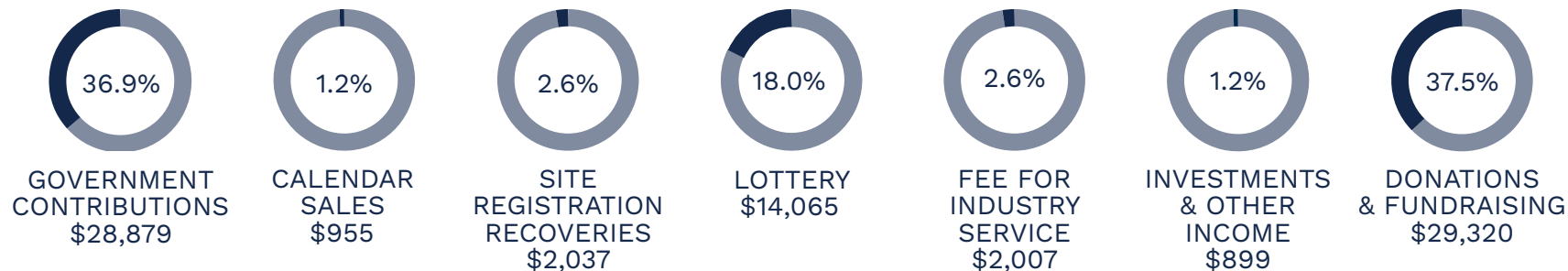
On behalf of our patients, their families, and all of us at STARS, thank you!

YOU SAVE LIVES

We are sincerely grateful for your commitment to fight for life, which continually improves and enhances our responsiveness to every patient's unique situation. This year, because of generous support from donors like you, STARS was able to acquire much needed tools, including upgraded infusion pumps, a newly implemented tele-health system for transport physicians, and we replaced our computer-aided dispatch system.

It's because of you that we are able to be there for the next critically ill or injured patient in Western Canada. Thank you!

FISCAL 2019 REVENUE BREAKDOWN FOR 6 BASES



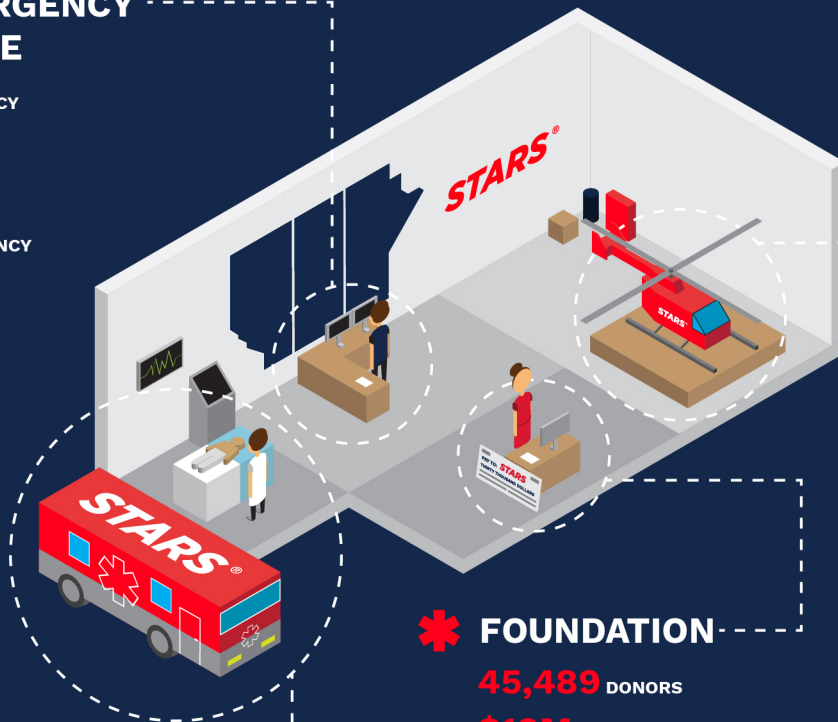
*Net fundraising revenues and operating revenues from the fiscal 2019 unaudited internal statements. For STARS' audited financial statements from previous years please visit stars.ca. Audited statements for fiscal 2019 will be available after the annual general meeting in September 2019.

* STARS EMERGENCY LINK CENTRE

22,697 EMERGENCY REQUESTS HANDLED

MORE THAN **5,000** INDUSTRY CALLS

62 AVERAGE EMERGENCY REQUESTS PER DAY



* EDUCATION THROUGH SIMULATION

2,251 MEDICAL PERSONNEL TRAINED
1,106 AB 652 SK 493 MB

* MISSIONS

2,878 YEARLY MISSIONS FLOWN FROM OUR BASES IN:
AB 1,434 SK 812 MB 632

8 DAILY AVERAGE MISSIONS

MORE THAN **42,000** MISSIONS SINCE 1985

AGRICULTURAL **3%**

INDUSTRIAL **2%**

MEDICAL **65%**

RECREATIONAL **7%**

VEHICLE INCIDENT **17%**

TRAUMA **6%**

* FOUNDATION

45,489 DONORS

\$10M APPROXIMATE YEARLY COST TO RUN A BASE



● FUNDRAISING
● GOV'T FUNDING